

PRIVACY POLICY

We currently collect and process only such personal data as you provide for the purposes of our fulfilling and delivering your order for goods and/or services to you – e.g. name, address and contact details – and not your card details used in making payments.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information is solely for your consent in its use to fulfil your order and to share it with logistics services and shippers in delivering it to you. You are able to remove your consent at any time by contacting us.

How we store your personal information

Your information is securely stored in our online store for as long as you do not contact us to remove it.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at [Insert your organisation's contact details for data protection queries].

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>